Thank you for choosing our practice for your eye care needs. Your satisfaction with the services we provide is important to us. Please take a moment to complete this short survey and let us know how we might further enhance your experience.

### ABOUT OUR SERVICES

1. Convenience of our office hours  
   ___ Excellent  ___ Very Good  ___ Good  ___ Fair  ___ Poor  
2. Ease of making your appointment  
   ___ Excellent  ___ Very Good  ___ Good  ___ Fair  ___ Poor  
3. Comfort and cleanliness of our office  
   ___ Excellent  ___ Very Good  ___ Good  ___ Fair  ___ Poor  
4. Thoroughness of the care received  
   ___ Excellent  ___ Very Good  ___ Good  ___ Fair  ___ Poor  
5. Clarity of explanations of procedures  
   ___ Excellent  ___ Very Good  ___ Good  ___ Fair  ___ Poor  
6. Clarity of explanations of treatment  
   ___ Excellent  ___ Very Good  ___ Good  ___ Fair  ___ Poor  
7. Willingness of staff to listen to your concerns  
   ___ Excellent  ___ Very Good  ___ Good  ___ Fair  ___ Poor  
8. Friendliness of our staff  
   ___ Excellent  ___ Very Good  ___ Good  ___ Fair  ___ Poor  
9. Length of time your waited to be seen  
   ___ Excellent  ___ Very Good  ___ Good  ___ Fair  ___ Poor  
10. Overall Satisfaction with your visit  
    ___ Excellent  ___ Very Good  ___ Good  ___ Fair  ___ Poor  

### ABOUT YOUR EYEWEAR

1. Knowledge/assistance of the staff  
   ___ Excellent  ___ Very Good  ___ Good  ___ Fair  ___ Poor  
2. Choice of frame styles available to you  
   ___ Excellent  ___ Very Good  ___ Good  ___ Fair  ___ Poor  
3. Explanation of costs/insurance coverage  
   ___ Excellent  ___ Very Good  ___ Good  ___ Fair  ___ Poor  

### ABOUT YOU

How many years have you been a patient of our practice?  
___ 1st visit  ___ 1-3 years  ___ 4-6 years  ___ 7-10 years  ___ 11-20+ years  
Are you male or female?  ___ Male  ___ Female  
What is your age?  
___ Under 18  ___ 18-24  ___ 25-34  ___ 35-44  ___ 45-54  ___ 55-64  ___ 65-74  ___ 75+  

Do you have any additional comments about your visit or our staff?  
__________________________________________________________________________________________  
__________________________________________________________________________________________  
__________________________________________________________________________________________  
__________________________________________________________________________________________  

Thank you!